



NEWS RELEASE

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FOR IMMEDIATE RELEASE

The Joint Commission and JCR Annual Conference Set for June 23-25 in Chicago

(OAKBROOK TERRACE, Ill. – April 22, 2010) Health care leaders today struggle to improve quality, reduce errors and increase patient safety and satisfaction while containing costs. Meeting these challenges and focusing on organizational improvement is the subject of The Joint Commission and Joint Commission Resources' Annual Conference on Quality and Patient Safety.

The 2010 conference, scheduled for June 23-25 at the Hilton Chicago, will share practical improvement strategies that successful organizations have applied to drive change and sustain organizational transformation. Speakers will include John J. Nance, J.D., the nationally known author of "Why Hospitals Should Fly." Nance, an aviation expert for ABC News and Good Morning America, contends that hospitals will "fly" only by embracing a new paradigm of patient-centered care. Named the American Healthcare Executives' 2009 book of the year, "Why Hospitals Should Fly" uses the experience from other industries—most notably aviation—as the foundation for its answers to solving quality and patient safety problems. Other key speakers will include John Arne Øvretveit, BSc(hons), MPhil, PHD, C. Psychol, C.Sci, MHSM, professor and director of research, Karolinska Institutet, Stockholm, Sweden, and professor of Health Management, Bergen University, Norway, will discuss his work on "Leading Evidence-Informed Value Improvement." Mark R. Chassin, M.D., M.P.P., M.P.H., president, The Joint Commission, will speak about "Quality and Safety Challenges in the Aftermath of Health Reform."

Faculty for the three educational track sessions—selected from abstract submissions—have experience in performance improvement activities and results that

prove the effectiveness of their best practices. The three educational tracks that attendees can choose from are Engaging Staff and Patients, Organizational Transformation, and Clinicians at the Forefront of Change.

An optional pre-conference workshop, *Using National Patient Safety Goals to Protect Patients 2010-2011 and Beyond*, will be held prior to the start of the conference on June 23 at the Hilton Chicago. At the workshop, expert Joint Commission Resources staff will focus on the standards that organizations have found most challenging in 2010 and expectations for 2011, as well as provide updates related to the Patient Safety Advisory Group, a group of experienced physicians, nurses, pharmacists and other patient safety experts who advise The Joint Commission in the development of National Patient Safety Goals and *Sentinel Event Alerts*.

Cost of the national conference is \$995 or discounted at \$895 for registration by May 24. A discounted rate of \$849 is also available for three participants from the same organization. Cost of pre-conference is \$249, or \$229 for registration by May 24. To register, please call The Joint Commission's Customer Service Center at 1.877.223.6866 or visit www.jcrinc.com.

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Founded in 1951, The Joint Commission seeks to continuously improve health care for the public, in collaboration with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value. The Joint Commission evaluates and accredits more than 17,000 health care organizations and programs in the United States, including more than 9,500 hospitals and home care organizations, and more than 6,300 other health care organizations that provide long term care, behavioral health care, laboratory and ambulatory care services. In addition, The Joint Commission also provides certification of more than 1,000 disease-specific care programs, primary stroke centers, and health care staffing services. An independent, not-for-profit organization, The Joint Commission is the nation's oldest and largest standards-setting and accrediting body in health care. Learn more about The Joint Commission at www.jointcommission.org.

Joint Commission Resources (JCR), a not-for-profit affiliate of The Joint Commission, is the official publisher and educator of The Joint Commission. JCR is an expert resource for health care organizations, providing consulting services, educational services and publications to assist in improving quality and safety and to help in meeting the accreditation standards of The Joint Commission. JCR provides consulting services independently from The Joint Commission and in a fully confidential manner. Please visit our web site at www.jcrinc.com.